



## Questions Vendors Frequently Ask FAQ, July 7, 2022

Question: **Can I make a deposit to reserve my space and be billed later for the remaining amount?**

Answer: Yes, we require an initial payment of \$100 to reserve your space. We will bill you in May for 1/2 of the remaining balance and final payment is due by June 15. You will not be allowed to setup if there is an outstanding balance. If you need to cancel your reservation before June 15, we will refund your entire payment. After June 15, we will refund your payments less the \$100 deposit. We do not offer discounts for late registrations.

Question: **Can I select my preferred space?**

Answer: We are not providing a layout of spaces this year for you to select a specific space. We need the flexibility to rearrange booth locations to accommodate vendors who require multiple spaces. We will make every attempt to assign you to the space you had in prior years. When we assign spaces, preference will be given to your history with the show and your registration date.  
As soon as possible, we will post space assignments on the Visitors Page below the McScotty Market icon.

Question: **When can I drive in to unload?**

Answer: Drive-in will begin Monday, July 18, after the booths have been laid out. All vehicles must be removed by 8 PM on Monday. Drive-in will continue on Tuesday, July 19, from 7 AM to 7 PM. All vehicles must be removed by 8 PM on Tuesday, and no vehicles may be left overnight. You can return to your booth after 8 PM to continue setup. Please remove your vehicle after unloading and then complete your setup. Vehicles will be allowed to drive-in to load on Sunday after Best in Show.

Question: **Are there special rules or restrictions?**

Answer: The Vendor Committee will direct move-in in an orderly manner. Merchandise cannot be displayed outside of your defined space. **Nothing can be attached to walls or columns.** A clear space of 5' from any wall is required. Signs, banners, displays, etc. shall not exceed 12' in height. NO flashing or rotating lights may be used. Balloons are not allowed in the building.

Displays or sales are not permitted in the parking lot or crating area. Product giveaways are permitted in your booth only.

Dog food companies are prohibited due to the exclusivity rights of our prime sponsor.

Human food vendors are subject to special restrictions. Please contact the booth committee for additional information.

Only ADA-approved equipment can be operated in the building during show hours.

Drones and hoverboards may be sold, but they cannot be demonstrated on the property. Violators will be removed from the building and booth rental fees will not be refunded.

Question: **Can I sell food for human consumption?**

Answer: All vendors (exhibitors) selling food must be pre-approved by ARAMARK who has the exclusive food and beverage contract with NRG Center. Generally, ARAMARK will approve sales of food that is not intended to be consumed on premises.

Question: **How can I ship inventory to NRG Center?**

Answer: Freeman will accept crated, boxed or skidded materials beginning Monday, June 20, 2022 at:

**Exhibiting Company Name/Booth # \_\_\_\_\_**  
**Houston World Series of Dog Shows**  
**C/O Jetco/Freeman**  
**3010 Aldine Bender Rd.**  
**Houston, TX 77032**

Material arriving after July 11, 2022 will be received at the warehouse with an additional late fee.

Shipments sent directly to the show site beginning Monday, July 18, 2022 should be directed to:

**Exhibiting Company Name/ Booth # \_\_\_\_\_**  
**Houston World Series of Dog Shows**  
**C/O Freeman**  
**NRG Park**  
**One NRG Park**  
**Houston, TX 77054**

Question: **Should I pay by Credit Card or Check?**

Answer: Credit Card is preferred because we can issue automatic refunds, if necessary.

We recognize that some companies require payment by company check, and the payment screen has an option for "off line" payment. Checks should be made payable to Houston World Series of Dog Shows and mailed to Jane Bates.

Question: **How do I know if I need more than the basic electrical service provided with the booth?**

Answer: Basic electrical service will handle display lights, personal computers, etc. Most exhibitors will know from prior experience how much electricity is needed.

Question: **How do I access the building and where should I park?**

Answer: Best access to the property is from North Stadium Dr. North Stadium can be accessed from Old Spanish Trail between Fannin St. and Kirby Dr.

Entry to NRG Center is through Dock C.

Vehicles can park in the Tan Lot adjacent to the loading docks with either a Tan Weekly Permit or a Tan Lot Designation Permit.

Trailers will be dropped in an area designated by the Booth Committee. We will provide transportation to and from your trailer to replenish inventory.

Question: **What are the Show hours?**

Answer: Wednesday: 9AM-4PM

Thursday thru Sunday: 8AM-4PM

Please note that these are the hours the public gates are open. Spectators often stay later to shop.

Question: **When and where should I pick up my show credentials, parking permits, etc.?**

Answer: The Booth Committee will have a registration desk at the entrance to loading dock C on Monday and Tuesday. Beginning Wednesday, their desk will be located in Hall C underneath the American Flag.